



Quality Statement

Quadra is committed to providing quality products and services to the complete satisfaction of our customers and suppliers. We foster a culture of creativity, problem solving, progressive improvements, and proactive measures through ownership and accountability that empowers our employees to contribute to the success of our company. It is this culture of innovation and accountability that helps ensure our quality management system is continuously improving and providing our customers with world class service and results.

VARIOUS PROGRAMS AND PROCEDURES ARE IN PLACE TO MEET OUR QUALITY OBJECTIVES INCLUDING, BUT NOT LIMITED TO THE FOLLOWING:

- ✓ ISO Certification (Quality)
- ✓ Responsible Distribution Code of Practice (Environment, Health & Safety)
- ✓ Certificate of Recognition (COR)
- ✓ Good Distribution Practices (Food and Pharma Ingredient Safety)
- ✓ HACCP Principals (Food Safety)
- ✓ NHPD Site License/cGMP) Natural Health Products)
- ✓ CASE (Internal Service Quality Monitoring Program)
- ✓ Risk Management
- ✓ DEL/GMP for Drug Establishment license and good Manufacturing Practices for active pharmaceutical ingredients
- ✓ Gluten Free Certification
- ✓ BRC (British Retail Consortium)

OUR CERTIFICATIONS ARE AVAILABLE ON OUR WEBSITE

A handwritten signature in black ink, appearing to read 'Dawn Wazette', positioned above a solid black horizontal line.

**Dawn Wazette
Director, Compliance Assurance
February 2, 2021**



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